



The Chartered
Institute of Logistics
and Transport

Case Study

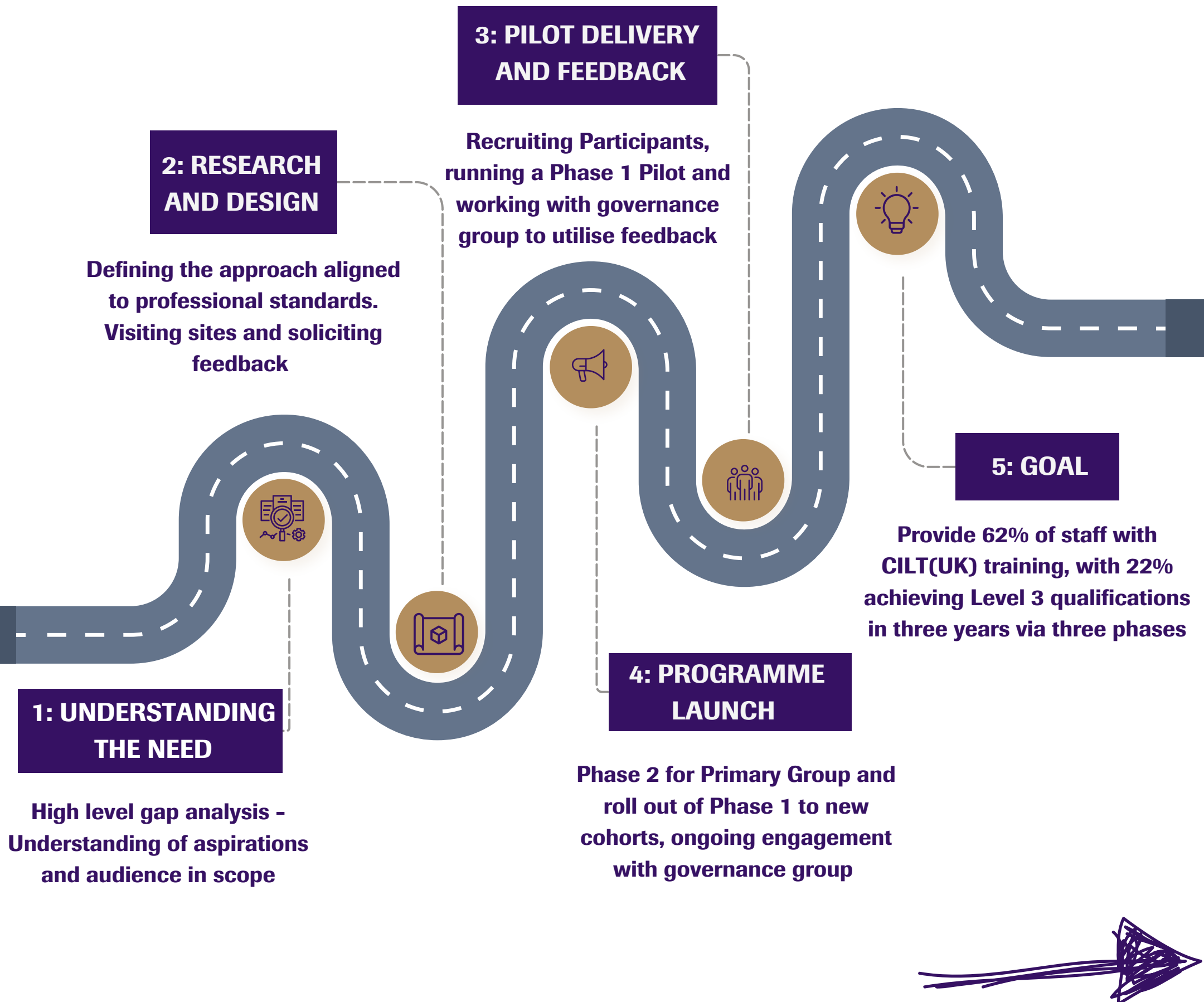
The evolution of the NHS – CILT(UK) Learning & Development Academy

CILT(UK) and NHS England collaborated to launch an innovative programme dedicated to upskilling NHS logistics and materials management staff.





THE PAST, PRESENT & FUTURE





THE PROGRAMME PHASES



1 RECOGNITION & AWARENESS

The fundamentals of supply chain activity and what it means at an enhanced awareness level.



2 ENHANCING CAPABILITY

How different systems and procedures work together contributing to the improvement of operational efficiency and utilisation of resources.



3 ADVANCING CAPABILITY

Highlights global supply chain interconnectivity, equipping learners to monitor performance and manage people, quality, and costs to achieve strategic goals.





Did You Know?

The CILT(UK) team visited 10 hospitals across the country in December 23, spending time with NHS leadership teams and procurement and supply chain practitioners and professionals. Following this a pilot programme was launched which became the blueprint of the programme today.





THE PILOT - IN NUMBERS

84%

**Would likely
recommend to a
colleague**

80%

**Would like to
progress onto the
next phase**

82%

**Had a greater
understanding of the
topic after completing
modules**

CILT(UK) has collaborated with the CCF team for approximately 18 months, developing NHS-specific content and testing it through a 13-week pilot programme involving 197 learners across 77 NHS organisations and 33 ICS footprints.





PILOT FEEDBACK



Learner 1

"I have significantly increased my existing knowledge in the field. The course provided valuable insights that are directly applicable to my current role."



Learner 2

"I really enjoyed the evolution of Supply Chain and have realised how integral it is to the world we live in."



Learner 3

"It's made me realise the importance of CPD and encouraged me to pursue further development after the completion of this course."



THE LAUNCH

The programme was officially launched on 13 November at the annual Health Care Supply Association (HCSA) Conference.

The NHS-CILT(UK) Learning and Development Academy programme has the potential to offer over 1,400 NHS staff tailored solutions around NHS operations.

The programme is specifically aligned with the Institute's professional standards and is fully funded by NHS England.





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“This partnership paves the way for the NHS to achieve its objectives through a skilled, agile materials management and logistics workforce, ensuring that vital services continue to meet the highest standards for patients across the country.”

Shaun Fardy

Director of Service Delivery
CILT(UK)





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“With this pioneering programme, we’re providing NHS logistics teams with invaluable tools to drive real change within their operations.”

Tania Barker

Future Capability Lead
CILT(UK)





The Goal

The ultimate goal is to create a highly skilled and agile workforce capable of driving continuous improvement, ensuring vital healthcare services meet the highest standards for patients.

